



Vacancy: Junior Support Engineer

Working for Port-IT

Port-IT is a specialized maritime IT supplier. Port-IT delivers a wide range of IT products for local and seagoing vessels of all sizes. The services start from support to complete computer networks overhaul and delivery. Port-IT is a 24/7 company that offers the highest service towards her customers. Port-IT has an open and informal atmosphere, where collegiality is paramount.

Job description:

As a junior support engineer your core responsibility is to give support to our clients. These support tasks include the setup of basic firewall configurations, testing of software, installing of windows computers, giving support on our core products Antivirus/ Antimalware/ CIOS.

In particular you will perform these support tasks independently from our head office in Barendrecht, however onsite support is also a part of this job. Port IT offers 24/7 service to global customers, therefore you should be willing to work outside office hours and to travel to other countries if required.

The ideal candidate is able to give excellent support to our customers. In order to perform at this level, the following competences are essential: a proactive mindset, flexibility, all-round working attitude and good interpersonal skills. Port-IT welcomes candidates with the ambition to grow to a senior onsite engineering position.

Job requirements:

Education and experience:

- A completed MBO ICT education at level 3 / 4
- A strong affinity with computers and networks, including Windows and Linux
- You are in the possession of a driver license B.

Knowledge:

- Microsoft operating systems (XP, Vista and 7);
- Knowledge of computer networks;
- Basic knowledge of electrical engineering (AC/ DC/ Voltage differences)
- Good oral and written command in Dutch and English;

Competences:

- Goal oriented
- Proactive working attitude
- Good interpersonal and business communication skills
- Flexibility

Able to:

- Accurately follow up on appointments and work instructions
- Quickly learn the policies and procedures pertaining to the work
- Give excellent support to customers



Port IT offers

- An international working environment
- A competitive salary
- A young, informal and entrepreneurial atmosphere
- Work benefits that fit your responsibility

Does this job appeal to you, and do you meet the above profile? Please send your motivation and CV, to:

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Or send an email to: youri.hart@port-it.nl